

# MetroHealth

MetroHealth Summer Internship Program



### Who We Are

- ✓ Cuyahoga County's most experienced Level I Adult Trauma Center, verified since 1992, and Ohio's only adult and pediatric trauma and burn center.
- ✓ Founded in 1837, MetroHealth operates four hospitals, four emergency departments and more than 20 health centers and 40 additional sites throughout Cuyahoga County. The system serves more than 300,000 patients, two-thirds of whom are uninsured or covered by Medicare or Medicaid.
- ✓ The system's more than **600 doctors**, **1,700 nurses and 7,800 employees** go to work each day with a mission of service, to their patients and to the community. As Cuyahoga County's safety-net health system, MetroHealth plays an essential role in the region, caring for anyone and everyone, regardless of an ability to pay.
- ✓ **The MetroHealth Glick Center**, a new 10-floor hospital, is under construction on the system's main campus in Cleveland and is scheduled to welcome its first patients in October 2022. The billion-dollar project is the cornerstone of a wider neighborhood revitalization effort led by the system and its partners in the community.
- ✓ Behavioral Health Center a new behavioral health hospital located in Cleveland Hts. is set to open Fall of 2022.
- ✓ A recognized academic medical center and one of the largest, most innovative public health systems

#### Who We Are



## **About Us**

#### Mission

Leading the way to a healthier you and a healthier community through service, teaching, discovery and teamwork.

#### **Values**

- Service to Others
- Teamwork
- Accountability
- Respect
- Inclusion, Diversity, and Racial Equity
- Quest for Excellence















## **Program Summary**

The MetroHealth Internship Program is a 10-week, full-time, paid internship program that offers bachelor and graduate degree-seeking students meaningful and immersive learning experiences and mentorship opportunities.

- Offers students the opportunity to gain meaningful healthcare management experiences
- Interns work in variety of administrative and operational areas to support exciting system projects
- Program Duration: June August 2022
- Program Location: On-site, remote, or hybrid opportunities



Opportunities for extended internships during the school year and following summers





#### Intern Placements

- Hospital Operations
- Patient Experience
- Strategy
- Information Services
- Population Health
- Institute for H.O.P.E
- Human Resources
- Voice Video Data Communications
- Capacity Command Center
- Ethics and Compliance
- Outpatient Clinics
- Supply Chain
- And more!

#### Project Examples

- Create a process workflow document to define and improve clinical and operational processes
- Improve a process or quality measure
- Complete a time study to analyze the process of an area
- Create or improve a data dashboard
- Develop a business case
- Conduct a staffing analysis
- Program coordination, planning, and implementation support
- Performance improvement
- Perform cost analysis



## **Internship Components**

- Professional Development Opportunities
- Exposure to MetroHealth Leadership
- Close communication with supervisor
- Integration into departmental teams
- Project Discussions
- Alumni engagement and networking at MetroHealth
- Shadowing and Campus Tours
- Community Outreach opportunities with Institute for H.O.P.E
- Fun Cleveland Summer Activities!





## **Application Process**

#### **Timeline**

- Application deadline: March 14th, 2022
- After an initial phone interview and interviews with internship managers, final candidate selection will occur by April 2022.

#### **Application Requirements**

- Current Resume
  - Include objectives section identifying departments of interest
- Additional materials may be requested during the application and interviewing process





## **How to Apply**

- Log on to: <u>www.metrohealth.org/careers</u>.
- 2. Register or Login in the top right-hand corner.
- 3. Select "My Profile".
- 4. Create an employment profile with contact information, education, employment experiences, and certifications as applicable
- 5. Upload a current resume.
- 6. Select "Job Listings" to browse "Summer College Internship".
- 7. To check the status of your application, please login to the career site at anytime.

Click this <u>link</u> to apply!
Search "Summer College Internship"









## **Questions & Contact Information**

For more information:

Contact <u>mhinternships@metrohealth.org</u>

Visit <a href="https://www.metrohealth.org/internship">https://www.metrohealth.org/internship</a>





